

## **Quality Policy**

Samamat Flow Control believes in achieving rapid and continual improvement in our processes and performance to ensure that Design & Manufacture of all products and services meet and exceed API/PED design specifications and customer requirements.

We are committed to providing quality assured products and services on time to satisfy our customers by delivering best-in-class valves and flow-control solutions.

We will achieve this by:

- 1. Designing, developing, manufacturing, and supplying flow control products and solutions to the total satisfaction of Customers through innovation, worldclass leadership, employee development, and social responsibility.
- 2. Continually improve the Quality Indicators of our systems and processes through effective establishment of quality objectives in alignment with our long and short term strategic direction.
- 3. Complying with codes, standards, customer specifications, as well as statutory and regulatory requirements that will apply to our products and services.
- 4. Continually improving the effectiveness of our Quality Management System by assessing the efficiency and refining them through the involvement of our people and the application of appropriate technology and processes.
- 5. Continuously work towards strengthening the relationship with all stakeholders.
- 6. Focusing on being an environmentally friendly company by implementing best practices in reuse, recycling, and waste disposal.
- 7. Implementing, communicating, and embedding the tenets of this Quality Policy at all levels.

Abdullah Sharafi Group Managing Director

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